



**Pediatric Health Care Associates**  
Boston Children's  
Primary Care Alliance

Dear Parent/Guardian,

Thank you for your inquiry regarding your child's Well Visit. In follow up we wanted to send you some information regarding why an additional charge was added to your Well Visit, which in turn caused a copay or deductible due from you.

Although this may seem incorrect, it is in fact in line with the Bright Futures protocols set forth by the American Academy of Pediatrics in combination with the new Affordable Care Act. We are required by law to always document and bill for the exact services rendered. In most cases, a well child exam will cover such things as:

- Discussion with you regarding the child's family background
- Measurements (height, weight)
- Vision and Hearing screenings
- Development Screening (basic)
- Physical exam of all systems, head to toe
- Immunizations (all age appropriate)
- General guidance (use of helmet for bike riding, car seat)

An additional evaluation and management charge may be added to address:

- Any and all medical issues, such as ear ache or sore throat.
- Any and all discussions regarding previous diagnosis such as asthma management and ADHD.
- Any and all discussions regarding a recent visit with a specialist.
- Any and all updates to current medication including any new prescriptions or new dosages.
- Any discussions that require a separate note in our records.

We recognize that these guidelines can be confusing and upsetting especially when there are copays and deductibles that accrue as a result of these changes. However, PHCA is always willing to help you create a payment plan that works for you and your family budget. A call to our billing department can resolve almost any balance issue so that we can all concentrate on the well-being of your child. The health and care of your child is always our priority.

Thank you,  
Pediatric Health Care Billing Department  
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