



PHCA Animal Policy

To protect the health and safety of our patients, staff, and visitors, only **service animals**, as defined by the Americans with Disabilities Act (ADA), are permitted in our office.

Service animals must:

- Remain under the control of their handler at all times.
- Be housebroken and behave appropriately in a healthcare setting.
- Not be disruptive or pose a direct threat to the health or safety of others.

If it is not apparent that a dog is a service animal, our staff may ask the questions permitted under the ADA to determine whether the animal qualifies as a service animal.

Emotional support animals, therapy animals, comfort animals, and pets are not permitted.

Any animal that does not meet ADA requirements or cannot be appropriately controlled may be asked to leave the premises.

Thank you for your cooperation in helping us maintain a safe, clean, and welcoming environment for all.

Lynn

225 Boston St.
Lynn, MA 01904
781-599-1134
fax 781-586-9284

Melrose

675 Main St.
Melrose, MA 02176
781-665-5131
fax 781-979-4079

Peabody

10 Centennial Dr.
Peabody, MA 01960
978-535-1110
fax 978-535-5910

Salem

600 Loring Ave.
Salem, MA 01970
978-741-8366
fax 978-741-4530

Stoneham

92 Montvale Ave.
Suite 4100
Stoneham, MA 02180
781-832-2530
fax 781-832-2528